

Baker & Partners Complaint form

Name of Complainant: _____

Address: _____

Post Code: _____ Telephone No: _____

Lawyer's Name: _____

Your relationship with Lawyer: client/former client/other (please specify) _____

Type of work carried out: (delete as appropriate)
Commercial business/ Court proceedings/Police mattersFamily/Matrimonial
Other (please specify) _____

Date you instructed lawyer (approximately):-

If the matter is finished, date of completion(approximately): _____

Are you making this complaint on behalf of another person? Yes/No (please delete one)
If yes, please state that person's name: _____

Address: _____

Is this person aware that you are making this complaint on their behalf? Yes/No (please delete one)
Have you previously complained about this subject matter? Yes/No (please delete one)
If yes, date complaint originally made (approximately)

Provide details of complaint:

What action do you expect?

If you have already discussed your complaint with the lawyer, what happened?

If your complaint relates to fees please answer the following:

- (a) Did your lawyer give you an estimate of fees and/or agree an hourly charge out rate with you?
- (b) Please confirm the total amount charged and enclose copies of bills and all correspondence relating thereto including any agreement re fees.
- (c) Have you paid any fees at all and if so how much?

Declaration

You must complete and sign this section before your complaint will be considered.

Signed (Complainant): _____

Signed (Interested party (ie having legal standing)):

Date: _____

Please attach copies of letters, emails, invoices and other relevant documents